

We stand together – As we continue to re-open our offices to provide the care you need, when you need it.

We are committed to providing a safe environment for responsibly expanding our services during the COVID-19 pandemic and are continuing to adapt our office schedules with in-office appointments, elective procedures and telemedicine visit in conformance with CDC and local state guidelines. Our surgical schedulers and call center are continuing to pre-screen patients to help us determine the safest way to proceed, while protecting your health and preventing the spread of the virus as we work to emerge from this pandemic cautiously and carefully.

Our highest priority will be protecting the health and safety of our patients, our employees and our community through:

- Elevated infection control standards for our treatment rooms and instruments according to evidenced based guidelines
- Preemptive screenings for patients and staff members along with patients and staff wearing masks
- Continue social distancing practices with plexiglass screens and markings to promote distancing
- Adherence to standard sterile healthcare environment protocols including hand hygiene, use of personal protective equipment, and disinfected environmental surfaces ad common areas

Specifically, all staff and patients will be pre-screened prior to arrival to our offices and while on premises. Our staff and patients will be required to wear masks (and other personal protective equipment as necessary) and have their temperatures taken. Additionally, basic precautionary health measures (including workplace cleaning, hygiene, sneezing/coughing etiquette, and encouraging those who are sick to stay home) will be followed. We are also posting notices encouraging basic sanitary practices at the workplace and in other areas to be followed by all. Visitors, vendors and others who visit our offices will be screened, controlled and monitored to limit the number of visitors at any particular time, if necessary.

Patients and companion(s) who must accompany a patient to the office will be screened, have their temperature taken and will be required to wear a mask/face covering at all times while on premises.

Overall, we will implement safety practices to ensure your safety, and ours... by pre-screening, monitoring and practicing recommend guidelines for everyone's benefit.

If you have any questions, please feel free to reach out to our Executive Director, Patient and Clinical Services Manager or our managing partner.

We are here for you to provide the care you need, and the safety you deserve.

Please continue to call our office at 203-375-3456 or visit our website, www.urolassoc.com, for updates and appointment options.